

SDDC-PP ADVISORY 15-0035

DATE: 25 Feb 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: DOD-Approved Personal Property Transportation Service Providers (TSP)

SUBJECT: REMINDER -- DEFENSE PERSONAL PROPERTY SYSTEM (DPS) SHORT FUSE SHIPMENT POLICY

1. Recent shipment data analysis shows that some of our DOD-approved TSPs are circumventing the DPS short fuse click/hit count limits to obtain short fused shipments. The known methods used to dodge the click count limits have given an unfair advantage to noncompliant violators at the expense of those TSPs who honor HQ SDDC's policies.

2. HQ SDDC will monitor all short fuse shipment awards by Standard Alpha Carrier Code (SCAC), with an emphasis on the methodologies TSPs use to obtain those shipments. As a reminder, TSPs accessing the short fuse page must comply with the short fuse criteria.

a. What is a click or hit in regards to the DPS short fuse page?

1. Clicking the hyperlinks leading to the short fuse page; and
2. Clicking on the "View" button on the shipment offer.

b. The maximum 100 clicks or hits per hour, not to exceed 2,400 clicks or hits per 24 hours, applies to ALL SCACs accessing the short fuse page. The 100 clicks per hour apply to each SCAC. There should be no more than two users accessing the short fuse page simultaneously.

c. Any user, software overlay, and/or device that forces the short fuse page to constantly refresh will be prevented from accessing the short fuse page until proof of corrective actions is taken.

d. Any user, software overlay, and/or device that causes a short fuse shipment to lock beyond five (5) minutes will be prevented from accessing the short fuse page until proof of corrective action is taken.

3. HQ SDDC will award punitive action to any TSP or individual user who willingly violates the short fuse policy. Punitive actions may include blocking violators from accessing the short fuse page for up to thirty (30) calendar days to more permanent penalties based on the severity (based on HQ SDDC discretion.)

4. Please email questions relating to this message to: sddc.safb.dpsmaxtsp@us.army.mil

5. Please report all DPS technical issues to the SDDC Systems Response Center (SRC):

a. Email: Usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil

b. Telephone: Toll-free (800) 462-2176; COMM (618) 589-9445, Option 5

c. Internet: <https://www.sddc-srchelpme.com>

6. This message was approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.