

SDDC-PP Advisory 15-0058

DATE: 27 March 2015

FROM: SDDC-PP Scott AFB, IL 62225

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs) and DOD-Approved Personal Property Transportation Service Providers (TSP)

SUBJECT: Army Knowledge Online (AKO) Shutdown and Updating Your Electronic Transportation Acquisition (ETA) User Profile(s) for the Defense Personal Property Program (DP3)

1. Effective 31 March 2015, all AKO mailboxes (NIPRNET (Non-secure) & SIPRNET (Secret)) will shutdown. AKO mailboxes will not be accessible after 31 March 2015. This action affects AKO EMAIL "only". It does not affect access to the AKO portal (e.g., files, groups, Single Sign-On (SSO) users). AKO email addressed to Army CAC holders will be forwarded to Defense Enterprise Email (DEE) until 30 June 2015. After 30 Jun 15, AKO email will no longer be forwarded and the sender will receive a delivery failure notification.

2. In order for SDDC-PP to provide effective communication services to their customers, "ALL" ETA account holders need to periodically check their user profile information in ETA. This allows SDDC to ensure we have correct email addresses when sending out advisories, newsletters, messages on scheduled and unscheduled system outages, etc.

3. Transportation Officers (TOs) should have personnel review their ETA accounts to ensure their profile and email information is correct for all of their user IDs/roles. This should also be completed for accounts outside of ETA (e.g., US Bank Syncada, etc) that has an AKO email address. More information about AKO shutdown can be found at <http://www.eis.army.mil/ako> and <https://www.us.army.mil>

4. The following steps are provided on how to update your profile:

- A) Log into ETA
- B) Go to Tabs select: My Account
- C) Select: Edit Profile
- D) Review all information update and save changes

5. Any questions/concerns relating to this message send to: [army.sddc.safb.shipments@mail.mil](mailto:army.sddc.safb.shipments@mail.mil) or [usarmy.scott.sddc.mbx.shipment@mail.mil](mailto:usarmy.scott.sddc.mbx.shipment@mail.mil)

6. As a reminder, all advisories are posted on the SDDC Website at <http://www.sddc.army.mil/pp/default.aspx> under "What's New!" for 30 days, then they are moved under the Message Link.

7. This message was approved for release by Mr. Daniel Martinez, Chief, Quality Assurance Division, HQ SDDC.