

SDDC-PP Advisory 15-0064

DATE: 1 April 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

SUBJ: Defense Personal Property System (DPS) Scheduled Outage for Shipment Awards Update #3

1. DPS will be unavailable for routing and awarding shipments for Wednesday, 1 April 2015 at 1700 Central Daylight Time (CDT). This outage is required to make available the Traffic Distribution List (TDL) for awarding shipments under the new rate cycle (15 May 2015 through 14 May 2016).

2. The outage "will not" affect other DPS modules. The ability to counsel customers and perform other shipment management functions (e.g., managing pre-move surveys, inbound and quality assurance management, invoicing/approvals, etc.) will remain active during this period.

3. During this outage no new shipment awards will be allowed. Request that PPSOs refrain from attempting to route/award shipments until a follow up message is issued announcing the availability of the TDLs.

4. Please report technical issues that are unrelated to this scheduled outage directly to the SDDC System Response Center (SRC):

a. Email: [usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil](mailto:usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil)

b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, select Option 5;

c. Internet: <https://www.sddc-srchelpme.com>.

4. Email functional questions and concerns regarding this advisory to [army.sddc.safb.ppcf@mail.mil](mailto:army.sddc.safb.ppcf@mail.mil).

5. This message was approved for release by Lt Col Michael Erhardt, Director, Personal Property.