

SDDC-PP ADVISORY # 15-0067

DATE: 02 April 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

SUBJECT: DEFENSE PERSONAL PROPERTY SYSTEM (DPS) CLICK COUNT INCREASE

1. This is a coordinated message between HQ SDDC and the DPS Program Management Office (DPS PMO).
2. HQ SDDC Advisory 15-0056 enforced the "no shipment refusal" business rule for the 2015 peak season, which begins with the 15 May 2015 performance period. TSPs were encouraged to use the DPS blackout capabilities to blackout dates in 21 different combinations as needed. For reference, the advisory is posted on the SDDC Public Page:  
<http://www.sddc.army.mil/PP/Reoccurring%20Updates/PP%20Advisories/PP%2015-0056%202015%20Peak%20Season%20Message.pdf>.
3. Effective immediately, SDDC is increasing the DPS click count limits from 200 clicks per page/per hour to 300 clicks per page/per hour. This change may help TSPs make frequent blackout adjustments while complying with the system's limits.
4. NOTE: Short fuse shipment click counts will remain at 100 clicks per hour, per SCAC (Standard Carrier Alpha Code). For reference, link to HQ SDDC Advisory 15-0035 (short fuse shipment policy) follows:  
<http://www.sddc.army.mil/PP/Reoccurring%20Updates/PP%20Advisories/PP%2015-0056%202015%20Peak%20Season%20Message.pdf>.
5. Please email questions relating to this message to:  
[sddc.safb.dpsmaxtsp@us.army.mil](mailto:sddc.safb.dpsmaxtsp@us.army.mil).
6. Please report all DPS technical issues to the SDDC Systems Response Center (SRC):
  - a. Email: [Usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil](mailto:Usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil)
  - b. Telephone: Toll-free (800) 462-2176; Comm (618) 589-9445, Option 5
  - c. Internet: <https://www.sddc-srchelpme.com>
7. This message was approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.