

SDDC-PP Advisory 15-0068

DATE: 2 April 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

SUBJ: Defense Personal Property System (DPS) Scheduled Outage for Shipment Awards **Update #4**

1. DPS was temporarily made available for routing and awarding shipments today for approximately 1 hour beginning at 1500 hrs Central Daylight Time (CDT) but is unavailable again from Thursday, 2 April 2015 until further notice. This outage is required to make available the Traffic Distribution List (TDL) for awarding shipments under the new rate cycle (15 May 2015 through 14 May 2016).

2. The outage will not affect DPS modules outside of routing and awarding and Personally Procured Moves. The ability to counsel customers and perform other shipment management functions (e.g., managing pre-move surveys, inbound and quality assurance management, invoicing/approvals, etc.) will remain active during this period with the exception of PPM shipments. Do not process any PPMs with a planned move start date after 14 May 15 until a follow up message is issued announcing the availability of the TDLs. If a customer needs to be counseled on a PPM that is to begin within the next 5-days, check with your Service Headquarters on how to process.

3. During this outage no new shipment awards will be allowed. Request that PPSOs refrain from attempting to route/award shipments until a follow up message is issued announcing the availability of the TDLs.

4. Please report technical issues that are unrelated to this scheduled outage directly to the SDDC System Response Center (SRC):

a. Email: [usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil](mailto:usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil)

b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, select Option 5;

c. Internet: <https://www.sddc-srchelpme.com>.

4. Email functional questions and concerns regarding this advisory to [army.sddc.safb.shipments@mail.mil](mailto:army.sddc.safb.shipments@mail.mil).

5. This message was approved for release by Lt Col Michael Erhardt, Director, Personal Property.