

SDDC-PP Advisory 15-0073

DATE: 6 April 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, **Specified** Personal Property Shipping Offices (PPSO)

SUBJ: Defense Personal Property System (DPS) Shipment Award Errors update #3

1. While DPS was temporarily made available for routing and awarding shipments last week for approximately 36 hours, a technical error caused shipments with pickups prior to 15May to award incorrectly. Your PPSO awarded several shipments to industry which were later determined to be allocated incorrectly by DPS.

2. The attached identifies those shipments for your location.

a. You must "Pullback and Reaward" these shipments in accordance with these instructions.

b. Ensure that you answer accordingly in DPS and "NOT count the shipment award against the TSP allocation."

c. AFTER YOU PULLBACK DO NOT ATTEMPT TO REAWARD UNTIL INSTRUCTED TO DO SO IN A FUTURE MESSAGE FROM SDDC.

d. If not already accomplished you must contact the owners of the shipments awarded and let them know what is happening and to expect more traffic on their shipments.

e. You must contact the customer again when the real award is secured.

3. Once the correct TDL is available for awarding shipments for both the current and the new rate cycle a separate message will be sent.

4. Please report technical issues that are unrelated to this scheduled outage directly to the SDDC System Response Center (SRC):

a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil

b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, select Option 5;

c. Internet: <https://www.sddc-srchelpme.com>.

6. Email functional questions and concerns regarding this advisory to army.sddc.safb.shipments@mail.mil.

7. This message was approved for release by Lt Col Michael Erhardt, Director, Personal Property.