

SDDC-PP Advisory 15-0077

DATE: 8 April 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

SUBJ: Defense Personal Property Program (DP3) Blackout Dates

1. DP3 allows for the TSP to negotiate pack and pickup dates with a customer and ensures that TSPs are given every opportunity to service a shipment.

2. System functionality, which is in line with this DP3 concept, looks at pack and pickup dates to determine a TSP's availability in the Defense Personal Property System (DPS).

3. DPS does not allow PPSOs to separate pickup date and pack dates, as these dates run concurrently based on the desired pickup date and the weight of a shipment

4. TSPs are not authorized refusal or turnbacks and are advised that blackout functionality will consider the pack and pickup dates and will offer if any of the consecutive dates are not blacked out.

5. TSPs available in DPS are required to accept shipments or blackout in order to avoid suspension.

6. TSPs who turnback a shipment and are suspended can appeal this suspension to SDDC if they believe it was due to being offered a shipment on a requested pickup day in which they were previously blacked out and where they have been unable to negotiate a different pickup date during a premove survey.

7. Please report technical issues directly to the SDDC System Response Center (SRC):

a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil.

b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, select Option 5.

c. Internet: <https://www.sddc-srchelpme.com>.

8. Email functional questions and concerns regarding this advisory to usarmy.scott.sddc.mbx.pp-perf@mail.mil.

9. This message was approved for release by Lt Col Michael Erhardt, Director, Personal Property.