

SDDC-PP Advisory 15-0088

Date: 11 May 2015

From: AMSSD-PP Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs)

Subject: Revocation Action for Hidden Valley Moving & Storage, Inc. (HDNQ)

1. Effective 11 May 2015, HDNQ is hereby revoked from participating in the Department of Defense (DoD) Personal Property Program (DP3) for violation of SDDC Pamphlet 55-4, Failure to maintain qualification requirements.

2. Shipment status:

a. At origin residence - If there are any shipments that have not been picked up or serviced by the TSP, PPSO will pullback and re-award those shipments.

b. Origin Storage In Transit (SIT) - shipments that are in origin SIT, PPSO will terminate and rebook shipment. The Origin PPSOs will advise the customer of the new GBL, TSP and their new required delivery date (RDD). The new TSP is still required to perform a pre-move survey with customer to go over the dates and delivery information. Shipment will not be removed from origin SIT until the customer is ready for a direct delivery.

b. In-transit has left origin - Allow shipment to continue to destination and TSP will coordinate with the customer for delivery, if the customer is unable to take delivery TSP will place shipment in SIT. The first day SIT is based on TSP's first available delivery date. TSP will be responsible for delivery, unless the shipment converts to customer's expense. If the TSP is unable to continue service on shipment such as delivery, the destination PPSO will place shipment in SIT and terminate. PPSO will have the warehouse deliver the shipment when the customer is ready for delivery. Warehouse will invoice on a local voucher for delivery.

c. Frustrated shipments must be reported to SDDC-PP Operations Team for additional shipping guidance.

3. For shipments that are pullback/re-award or terminated the PPSO will put notes in DPS for the old GBL annotating the associated new BL and the same for the new GBL annotating the associated old GBL. PPSO will put detailed notes in DPS for those shipments. For any service charges that may incur outside of DPS the PPSO is required to maintain copies of those documents and provide a copy to SDDC Operations Bond Recovery Team.

4. Any questions/concerns pertaining to this message send email to:
army.sddc.safb.pops@mail.mil

5. This message was approved for release by Mr. Daniel Martinez, Chief, Quality Assurance Division, HQ SDDC