

SDDC-PP Advisory 15-0091

DATE: 13 May 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

SUBJ: Defense Personal Property System (DPS) Scheduled Outage

1. DPS will be unavailable for awarding shipments on 14 MAY 2015 from 1900-0300 Central Standard Time (CST) to close out the 01 JAN - 14 MAY 2015 performance period.

2. This planned system outage will not affect other DPS processes, and the ability to counsel customers will remain active during this period.

3. Report technical issues to the SDDC Systems Response Center (SRC) Helpdesk.

a. Email: [usarmy.scott.sddc.mbx.G6-SRC-DPS-HD@mail.mil](mailto:usarmy.scott.sddc.mbx.G6-SRC-DPS-HD@mail.mil)

b. Comm. Telephone: (800) 462-2176 or (618) 220-7332

c. DSN Telephone: 312-770-7332

d. Internet: <https://www.sddc-srchelpme.com>

4. Email questions to [army.sddc.safb.dpsrates@mail.mil](mailto:army.sddc.safb.dpsrates@mail.mil)

5. This message is approved for release by Ms. Jill Smith, Chief, Business Processes & Systems Integration Division, HQ SDDC.