

SDDC-PP Advisory 15-0106

Date: 11 June 2015

From: AMSSD-PP Scott AFB, IL 62225

To: DoD Household Goods (HHGs) Approved Transportation Service Providers (TSPs)

Subject: MV Courage Vessel Incident Affecting Household Goods (HHGs) Shipments (Update)

1. Reference SDDC-PP Advisory 15-0101, HQ SDDC was notified by American Roll-on Roll-off Carriers (ARC) that the MV Courage had an incident while in-transit between Bremerhaven GE and Southampton UK. The crew engaged the CO2 system on one of the storage decks and the vessel arrived safely at Southampton. The MV Courage was carrying **203 personal property shipments**.

2. It has been identified that your company has some shipment(s) on the vessel that may have been damaged, as represented by the attached spreadsheet with Bill of Ladings. In accordance with our regulations TSPs must be prepared to comply with unusual occurrence procedures which include, but are not limited to, assessing and mitigating damage to property and contacting customers involved. TSPs who have not already done so must contact the DoD customers represented by the attached Government Bills of Lading and provide them with information to include the following, at a minimum: **On 5 June 2015, the vessel upon which your household goods was travelling to its destination had an incident (fire) off the coast of England; the vessel is currently berthed in Southampton, United Kingdom and will be moved to Bremerhaven, Germany. We are notifying you that your shipment will be affected by this delay. The cause of the incident and the impact, if any, to the property onboard is currently unknown. We are working to obtain full details from the shipping line to assess the damage. After our representatives conduct a thorough survey of your property, you will be contacted via email and telephone if your property was affected by this incident.**

3. Request that TSPs update DPS with pertinent notes in Shipment Management, including whether contact has been made with the customer.

4. Affected members will be individually notified by the respective TSP. PPSOs should advise affected members that normal claims procedures will be followed for HHG shipments. HHG claims procedures are outlined at: http://www.move.mil/dod/claims_css/dod_claims.cfm.

5. Updates will be provided when available. For additional information, contact SDDC at army.sddc.safb.pops@mail.mil.

6. This advisory is approved for release by Lt Col Michael Erhardt, Director, Personal Property, HQ SDDC.