

SDDC-PP Advisory 15-0110

Date: 23 June 2015

From: SDDC-PP SCOTT AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

Subject: DPS Web Browser Support

1. This is a coordinated message between HQ SDDC and the Defense Personal Property System (DPS) Program Management Office (PMO). As an informational update for the personal property community, the following information is provided regarding DPS support and compatibility for various web browsers.

- a. Microsoft has dropped product support for Internet Explorer (IE) 7. This web browser version is no longer supported by DPS.
- b. Microsoft will drop product support for IE 8 in January 2016. The PMO recommends Services and individual users who use IE web browsers to upgrade to IE 10 or IE 11 not later than October 2015.
- c. During this year's peak season, users who have already updated their web browsers to IE 10 or IE 11 should set their browsers to compatibility mode to avoid issues with web pages rendering improperly.

2. The PMO plans to deploy a Siebel commercial off-the-shelf (COTS) 'Open UI' (user interface) product upgrade in October 2015 that will provide compatibility for these web browser versions:

- a. Microsoft IE 10 or 11
- b. Google Chrome version 25 and later
- c. Mozilla Firefox version 24 and later
- d. Apple Safari version 5.1.7 (Macintosh users only)

3. Note: Although IE 9 is not certified on the new Siebel COTS baseline, developer testing for this version was successfully completed without issues. For functional questions regarding this message, please send an email to: [army.sddc.safb.ppcf@mail.mil](mailto:army.sddc.safb.ppcf@mail.mil).

4. Please report technical issues to the SDDC Systems Response Center (SRC):

- a. Email: [usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil](mailto:usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil)
- b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, Option 5
- c. Internet: <https://www.sddc-srchelpme.com>

5. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.