

SDDC-PP Advisory 15-0120

Date: 22 July 2015

From: SDDC-PP SCOTT AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

Subject: ETA Systems Response Center (SRC) Phone Outage

1. A schedule maintenance window will take place, 25 Jul, 1130 0330 CST. The Self Help website will be operational and can be reached at <http://sddc-srchelpme.com/>
2. For questions regarding this message, please send an email to: army.sddc.safb.ppcf@mail.mil.
3. Please report technical issues to the SDDC Systems Response Center (SRC):
 - a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil
 - b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, Option 5
 - c. Internet: <https://www.sddc-srchelpme.com>
4. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.