

SDDC-PP Advisory 16-0002

Date: 05 October 2015

From: SDDC-PP Scott AFB, IL 62225

To: Military Service Headquarters Representatives, Personal Property Shipping Offices (PPSOs) and DoD Approved Transportation Service Providers (TSPs)

Subject: TOTE Maritime M/V El Faro Container Ship Incident Affecting Household Goods (HHGs)

1. On 2 October 2015 at 12:10 PM EDT, the U.S. Coast Guard reported that the Motor Vessel El Faro, operated by TOTE Maritime, lost propulsion and was taking on water enroute from Jacksonville, FL to San Juan, PR as a result of a weather event. The Coast Guard has been unable to establish communications with the crew and the search for the vessel continues.
2. In accordance with the Tender of Service, TSPs with shipment(s) on the El Faro are required to notify SDDC and the origin and destination Personal Property Shipping Offices (PPSO) by Electronic Mail (e-mail) not later than the first working day upon discovery, and to provide additional detail within five working days after the incident or discovery.
3. PPSOs who receive notification of an unusual occurrence are responsible for verifying that TSPs/agents comply with the actions stated in the Tender of Service.
4. International Auto Logistics has reported there were three POVs on board and will notify affected Service Members directly. SDDC will provide details to each Military Service representative as it becomes available.
5. We stand ready to work with or assist any PPSO/TSP involved in this situation. If you have any questions regarding Household Goods please contact the SDDC Operations & Quality Assurance Team at 618-220-6789/618-220-5998 or via email at usarmy.scott.sddc.mbx.pp-ops@mail.mil. For POV-related questions, please contact the SDDC POV team at 618-220-5441/DSN 770-5441 or via email at usarmy.scott.sddc.mbx.ppty@mail.mil.
6. This advisory is approved for release by Lt Col Todd M Jensen, Director, Personal Property, HQ SDDC.