

SDDC-PP Advisory #16-0038

Date: 28 December 2015

From: SDDC-PP Scott AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and DoD-Approved Personal Property Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Scheduled Outage

Ref: SDDC-PP Advisory #16-0028

1. Defense Information Systems Agency (DISA) will be installing DPS software release 2.6.0a this Wednesday, 30 December 2015. DPS will be unavailable between 9:00 PM Central Standard Time (CST), 30 December 2015 and 1:00 AM CST, 31 December 2015. Please ensure widest dissemination to all stakeholders.

2. DPS 2.6.0a will correct a software problem with scoring the customer satisfaction survey. NOTE: Past, current, and future Traffic Distribution Lists (TDLs), now visible in DPS, were not impacted by this issue. Click [here](#) to view the referenced advisory.

3. For questions regarding this message, please send an email to: [army.sddc.safb.ppcf@mail.mil](mailto:army.sddc.safb.ppcf@mail.mil).

4. Report technical issues to the SDDC Systems Response Center (SRC):

a. Email: [usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil](mailto:usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil)

b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, Option 5

c. Internet: <https://www.sddc-srchelpme.com>

5. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.