

SDDC-PP Advisory #16-0044

Date: 14 January 2016

From: SDDC-PP Scott AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and DoD-Approved Personal Property Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Emergency Outage Affecting DPS Users Including Rate Filing Processes

1. DPS will be unavailable this evening for a maintenance outage to reset connectivity across servers from 9:00 PM – 11:00 PM Central Standard Time (CST), 14 January 2016. Please ensure widest dissemination to all stakeholders.
2. During this time, the DPS environment will be reset. The outage will affect all users' access to DPS and prevent Rate Filers from performing rate-filing actions. Please ensure all DPS activities are ceased prior to the outage. TSPs should refrain from uploading rates leading up to the outage time to ensure data integrity. Once the system is available, normal activities (including rate filing) can resume.
3. For questions regarding this message, please send an email to: army.sddc.safb.ppcf@mail.mil.
4. Report technical issues to the SDDC Systems Response Center (SRC):
 - a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil
 - b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, Option 5
 - c. Internet: <https://www.sddc-srchelpme.com>
5. This message was approved for release by Director, Personal Property, HQ SDDC.