

SDDC-PP Advisory 16-0060

Date: 1 March 2016

From: AMSSD-PP, Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

Subject: **Delayed** Defense Personal Property System (DPS) Scheduled Outage for Shipment Awards to Build the Traffic Distribution List for the New Rate Cycle (15 May 16 – 14 May 17)

1. Reference SDDC PP Advisory 16-0058, the DPS route and award functionality will now continue to be available through tomorrow, Wednesday 2 March 2016 and until further notice.
2. Another message will be issued with new unavailability dates for routing and awarding of shipments in DPS.
3. Once issued, the unavailability of route and award capability will last approximately 5 days. This outage is required to build the Traffic Distribution List (TDL) for awarding shipments under the new rate cycle (15 May 2016 through 14 May 2017).
4. The outage “will not” affect other DPS modules. The ability to counsel customers and perform other shipment management functions (e.g., managing pre-move surveys, inbound and quality assurance management, invoicing/approvals, etc.) will remain active during this period.
5. Please report technical issues that are unrelated to this scheduled outage directly to the SDDC System Response Center (SRC):
 - a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil
 - b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, select Option 5;
 - c. Internet: <https://www.sddc-srchelpme.com>
6. Email functional questions and concerns regarding this advisory to army.sddc.safb.pops@mail.mil
7. This message was approved for release by Mr. Daniel Martinez, Business Process Division Chief, HQ SDDC.