

SDDC-PP Advisory 16-0061

Date: 3 March 2016

From: AMSSD-PP, Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Scheduled Outage for Shipment Awards to Build the Traffic Distribution List for the New Rate Cycle (15 May 16 – 14 May 17)

1. DPS will be unavailable for routing and awarding shipments beginning Friday, 4 March 2016 at 0800 Central Standard Time (CST) until Wednesday, 9 March at 0900 Central Standard Time (CST). This outage is required to build the Traffic Distribution List (TDL) for awarding shipments under the new rate cycle (15 May 2016 through 14 May 2017) and will allow industry to assess rankings, plan internal resources, capacity, upload ranking, and cost information to internal systems.

2. The outage “will not” affect other DPS modules. The ability to counsel customers and perform other shipment management functions (e.g., managing pre-move surveys, inbound and quality assurance management, invoicing/approvals, etc.) will remain active during this period.

3. Please report technical issues that are unrelated to this scheduled outage directly to the SDDC System Response Center (SRC):

a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil

b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, select Option 5;

c. Internet: <https://www.sddc-srchelpme.com>

4. Email functional questions and concerns regarding this advisory to army.sddc.safb.pops@mail.mil

5. This message was approved for release by Mr. Daniel Martinez, Business Process Division Chief, HQ SDDC.