

SDDC-PP Advisory #16-0068

Date: 14 March 2016

From: HQ Scott AFB, IL

To: Personal Property Transportation Service Providers (TSPs)

Subject: Defense Personal Property System (DPS) Current Outage

1. The Siebel commercial off the shelf (COTS) upgrade in the DPS 3.1.0 release deployed 11 March 2016, changed some of the web page layouts accessed by the TSPs. These changes are causing TSP bots to fail; they subsequently reinitiate access, which leads to the server failures due to the high load. Request all TSP bot providers review your scripts and adjust to support the Siebel changes to DPS web pages.

2. For functional questions regarding this message, send an email to army.sddc.safb.ppcf@mail.mil.

3. Please report technical issues relating to this message to the SDDC Systems Response Center (SRC):

a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil

b. Telephone: Toll free (800) 462-2176; Commercial (618) 589-9445 Option 5

c. Internet: <https://www.sddc-srchelpme.com>

4. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.