

SDDC-PP Advisory 16-0072

Date: 16 March 2016

From: AMSSD-PP, Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Traffic Distribution List (TDL) Availability

1. Reference SDDC-PP Advisories 16-0067 and 16-0071. Necessary adjustments to the Traffic Distribution List (TDL) for awarding shipments under the new rate cycle (15 May 2016 through 14 May 2017) have now been completed. Some TSP rankings for dHHG did undergo a small downward change following the outage as expected.
2. We continue to work on improved system access associated with recent DPS service request tickets indicating that DPS users continue to experience intermittent system access, database query timeouts, and various core errors. DPS emergency release v3.1.0a is on schedule for this Friday, 18 March 2016 and SDDC will provide the scheduled outage information in a separate SDDC advisory.
3. Please report technical issues that are unrelated to this scheduled outage directly to the SDDC System Response Center (SRC):
  - a. Email: [usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil](mailto:usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil)
  - b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, select Option 5;
  - c. Internet: <https://www.sddc-srchelpme.com>
4. Email functional questions and concerns regarding this advisory to [army.sddc.safb.pops@mail.mil](mailto:army.sddc.safb.pops@mail.mil)
5. This message was approved for release by Mr. Daniel Martinez, Business Process Division Chief, HQ SDDC.