

SDDC PP Advisory # 16-0076-A

Date: 23 March 2016

From: HQ Scott AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Web Browser Compatibility

1. This updated message was coordinated between HQ SDDC and the Defense Personal Property System (DPS) Program Management Office (PMO).
2. The PMO deployed a Siebel commercial off-the-shelf (COTS) product upgrade on 11 March 2016 that provides compatibility for these web browser versions:
 - a. Microsoft Internet Explorer (IE) 10 or 11
 - b. Google Chrome version 25 and later
 - c. Mozilla Firefox version 24 and later
 - d. Apple Safari version 5.1.7 (Macintosh users only)
3. Microsoft has dropped product support for IE7, IE8, and IE9. Users can access DPS using those unsupported IE versions, but may have different user experiences compared to the newer IE versions (IE10 and up). Regardless, all users will receive technical support as needed.
4. For functional questions regarding this message, send an email to army.sddc.safb.ppcf@mail.mil.
5. Please report technical issues to the SDDC Systems Response Center (SRC):
 - a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil
 - b. Telephone: Toll free (800) 462-2176; Commercial (618) 589-9445 Option 5
 - c. Internet: <https://www.sddc-srchelpme.com>
6. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.