

SDDC-PP Advisory #16-0092

Date: 15 April 2016

From: HQ Scott AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Maintenance Outage

1. The DPS will be down for corrective maintenance Friday evening (tonight), 15 April 2016, from 21:00 Central Daylight Time (CDT) to Saturday, 16 Apr 2016, 01:00 CDT. Corrective maintenance is needed to apply configuration changes to the application servers, which will improve the performance issues TSPs are experiencing.
2. A maintenance release is also being planned to replace old code that is causing applications to fail. A deployment date for this release has not yet been determined. Once this release has completed development and test, SDDC will publish an advisory containing the deployment date.
3. Please send questions regarding this message to army.sddc.safb.ppcf@mail.mil.
4. Report all technical issues to the SDDC Systems Response Center (SRC):
 - a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil
 - b. Telephone: Toll free (800) 462-2176; Commercial (618) 220-7332 Option 5
 - c. Internet: <https://www.sddc-srchelpme.com>
5. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.