

SDDC PP Advisory # 16-0096

Date: 01 April 2016

From: HQ Scott AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Scheduled Outages
(Maintenance, Installation of DPS Release v3.3.0, and DPS Emergency Release v3.3.0a)

1. This is a coordinated message between HQ SDDC and the DPS Program Management Office (DPS PMO). Note two distinct downtimes—the first eight-hour outage is required for routine maintenance; the second five-hour outage implements DPS architectural improvements.
2. The DPS PMO will conduct routine system maintenance on Friday, 06 May 2016, between 18:00 hours Central Daylight Time (CDT) and Saturday, 07 May 2016, 02:00 hours CDT. This maintenance is unrelated to intermittent access issues the personal property community has reported to date. DPS will be unavailable during this outage.
3. In addition, two DPS releases--v3.3.0 and emergency release v3.3.0a--will be deployed Friday, 13 May 2016, between 21:00 hours CDT and Saturday, 14 May 2016, 02:00 hours CDT. Reminder: DPS will be unavailable during both of these outages.
 - a. Release content for 3.3.0: The release includes a User Management and Access Control architecture improvement that will manage active user sessions in the new webMethods environment. This new environment does not have functional capability installed at this time. User session management in the existing environment is handled by the Siebel commercial off-the-shelf (COTS) product.
 - b. Release content for 3.3.0a: A custom Siebel file is no longer performing well following upgrades to the operating system and Siebel COTS product on the DPS application servers. This file was redesigned and is expected to improve system performance on these servers.
4. Please report technical issues to the SDDC Systems Response Center (SRC):
 - a. Email: usarmy.scott.sddc.mbx.q6-src-dps-hd@mail.mil
 - b. Telephone: Toll free (800) 462-2176; Commercial (618) 589-9445, Option 5
 - c. Internet: <https://www.sddc-srchelpme.com>
5. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC.