

SDDC-PP Advisory 16-0101

Date: 10 May 2016

From: AMSSD-PP Scott AFB, IL 62225

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Transportation Service Providers (TSP)

Subject: Defense Personal Property System (DPS) Scheduled Outage to Prepare the New Performance Period for 15 May - 31 July 2016 Traffic Distribution List

1. DPS will be unavailable for routing and awarding standard shipments for approximately 48 hours beginning Friday, 13 May 2016 at 0800 Central Daylight Time (CDT) to close out the 1 Jan - 14 May 2016 performance period.
2. The outage will not affect other DPS modules. The ability to counsel customers and perform other shipment management functions (e.g. short fuse, managing pre-move surveys, inbound and quality assurance management, invoicing/approvals, etc.) will remain active during this period.
3. Please report technical issues that are unrelated to this scheduled outage directly to the SDDC System Response Center (SRC). **Please note the internet address has changed:**
 - a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil
 - b. Telephone: toll free (800) 462-2176 or commercial (618) 589-9445, select Option 5;
 - c. Internet: <https://src.service-now.com/src>
4. Email questions regarding this advisory to army.sddc.safb.dpsrates@mail.mil.
5. This message was approved for release by Mr. Daniel Martinez, Chief, Quality Assurance Branch, SDDC HQ.