

SDDC PP Advisory #16-0104

Date: 12 May 2016

From: HQ Scott AFB, IL

To: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and Personal Property Transportation Service Providers (TSP)

Subject: Defense Information Systems Agency (DISA) Network Intermittent Outage

1. DISA is currently experiencing network issues that are preventing users from consistently accessing the Defense Personal Property System (DPS). Government users may also experience intermittent access to DOD Enterprise Email services. Although the DISA Consolidating Communications Center is actively troubleshooting this incident, there is no estimated resolution date/time at this point. HQ SDDC will alert the user community when this incident is closed.

2. Please report technical issues to the SDDC Systems Response Center (SRC):

a. Email: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil

b. Telephone: Toll free (800) 462-2176; Commercial (618) 589-9445, Option 5

c. Internet: <https://src.service-now.com/src> (NEW link)

3. This message was approved for release by Ms. Jill Smith, Chief, Personal Property Systems Integration Division, HQ SDDC