Military Surface Deployment and Distribution Command (SDDC)
Government Cargo Recovery Effort (GOCARE) Program

Purpose

- Provide Transportation Service Providers (TSP) with a point of contact and outline procedures for resolving astray freight issues

- Specify the procedures for handling astray freight

- Identify the responsibilities and regulatory obligations for government and industry participants

- The GOCARE program is dependent upon maintaining strong cooperation between the U.S. government and the TSP

GOCARE

usarmy.scott.sddc.mbx.go-carriers@army.mil

www.sddc.army.mil

twitter.com/hqSDDC

flickr.com/hqSDDC

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Partnering with...

GSA

Department of the Army
Military Surface Deployment and Distribution Command
1 Soldier Way
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DELIVERING READINESS
AND LETHALITY! AT SPEED

May 2023

QUICK RESPONSE CODE

GOCARE
GOVERNMENT CARGO RECOVERY EFFORT

TRANSPORTATION SERVICE PROVIDERS

When Department of Defense (DOD) astray freight has been identified in a Transportation Service Providers (TSP) terminal or warehouse, the TSP should do the following:

- Contact the DoD GOCARE representative to resolve the astray freight issue.

- If the GOCARE representative is unknown, contact the SDDC GOCARE representative at: usarmy.scott.sddc.mbx.go-carriers@army.mil

- Visits to a TSP facility by a GOCARE representative will be coordinated and scheduled for a mutually convenient time. Only OS&D freight will be inspected in association with GOCARE visits.

- TSPs may not utilize salvage yards to store astray freight that is DoD owned.

- Information on GOCARE installation locations is available on SDDC's GOCARE public website. The TSP can refer to the GOCARE tab contained in the installation's TFG record to obtain the CM name and contact information.

- Once freight without identifying marks is determined to belong to DoD, the GOCARE representative will provide the TSP disposition instructions and the TSP will deliver the freight "Free Astray"

PROPERTY IDENTIFICATION

Transportation Control Number (TCN)

This 17-digit number (ex. FB4420-2112- 0200XXX), appears on the address label or is stenciled on the freight. This is the number most frequently used to identify freight. It also appears on the Bill of Lading (BL) and provides the best means of matching freight to a BL number. The TCN normally appears on the BL just above the freight description.

National Stock Number (NSN)

This 13-digit number (ex. 6750-00-958-8681), formerly called the Federal Stock Number, appears on the freight. It is usually stenciled on the side of the carton, but is sometimes typed on a label separate from the address.

The NSN is useful in tracing astray or frustrated freight when used in connection with the TCN or shipment unit number for identification of the material being shipped. This number is not usually on the BL, but may appear in certain instances.

DODAAC or RIC Search

Link: hhttps://www.transactionservices.dla.mil/daasinq/captcha_form.asp

CAGE Code Search
Link: https://cage.dla.mil/

ASTRAY FREIGHT PROCEDURES

CM's Responsibility Once Notified by the TSP

Disposition of Identifiable Freight

If astray freight is identified clearly as belonging to the government, and shipper markings are available, the Committe Member (CM) should notify the shipper to determine the identity of the consignee, the destination, and the applicable Bill of Lading reference.

- The CM may notify the shipper from the TSP's facility or wait until they return to their office.

- The freight may be left with the TSP until the CM can provide forwarding instructions.

Disposition of Unidentifiable Freight

If the freight is identified as belonging to the government but there are no markings, or the markings are conflicting:

- Open and inspect the freight in the presence of an authorized TSP representative to determine the existence of packing lists or other evidence of property identification. If neither the shipper nor consignee can be identified, contact the item manager for disposition instructions. If the item manager cannot be identified, contact SDDC for assistance.

- Until it is determined that the freight belongs to DoD, it will remain in the TSP's possession.

- Once freight without identifying marks is determined to belong to DoD, the GOCARE representative will provide the TSP disposition instructions and the TSP will deliver the freight "Free Astray"